

Volunteer with us!

Healthwatch Lambeth ensures local people's voices count when it comes to shaping and improving local health and care services. We aim to address inequalities and ensure services fit around the needs of the patient, service user and carer. People are at the core of what we do, because their views and stories allow us to tell service providers and decision makers what to do better.

Who are we looking for?

We are looking for people that live locally, and people who are passionate about ensuring everyone has access to good health and social care, to help us make this happen. Whether you are a student, a retired person, or a resident looking to improve things for your community, we need your help!

What's in it for you?

We will provide you with training to build skills that will support our work, and you can use your volunteer experience to seek work in health and social care or other fields of employment. We also reimburse reasonable travel and out of pocket expenses.

We have been awarded the Investing in Volunteers award for good practice in volunteer management – this means we do our best to support our volunteers and ensure that both you and we are getting the most out of working together.

For more information and to sign up, register your interest on our website:

<http://www.healthwatchlambeth.org.uk/volunteer/>

Or get in touch for a chat.

info@healthwatchlambeth.org.uk

020 7274 8522

Healthwatch Lambeth
We are 336
336 Brixton Road
London, SW9 7AA

**Sign up
Today!**



Our volunteering opportunities include:

Trained Enter and View visitors:

You will help us carry out our Enter & View visits, where we go into local services and speak to residents, get an overview of how the service is running, and produce a report. We come up with recommendations on how the service should be improved. You will undergo a full one day training. This role is suitable for someone who is comfortable speaking with a range of people, and wants to experience first hand how we visit services and gather information.



Researchers:

You will help carry out interviews, take notes and help with analysing the findings. This can range from focus groups to individual interviews, with service users, local residents, service providers and other people. This would be a suitable role for someone with some understanding of research, who wants to expand their experience and learn new research skills.



Administrative:

You would help with updating and inputting information into our database, helping in photocopying and printing, and help with the newsletter mailouts. This is a suitable role if you want to get experience in a range of office based administrative tasks.



Outreach:

To speak to local residents, raise awareness about the work we do and gather feedback and views from people about health services, we go out to local events, meetings and places like hospital or GP receptions. This would be suitable for someone who enjoys speaking to people, wants to engage with local residents and hear their stories first hand.



Become a member of the young people reference group:

The group discusses issues faced by young people in Lambeth, and advises Healthwatch on how we can engage with young people better. This would be suitable for young people in Lambeth, who have experience with health or social care personally or through family or friends, and want to use their experience to advocate and ensure young people's needs are met.



There's more... If you have your own ideas on how you could support our work, whether it's through your creative skills or with a specific research project you want to run, let us know! We are open to your suggestions.