

About Central London Works

Central London Works (CLW) is a voluntary employment support programme designed to help residents of the Central London Forward boroughs (Camden, the City of London, Hackney, Haringey, Islington, Kensington and Chelsea, Lambeth, Lewisham, Southwark, Tower Hamlets, Wandsworth and Westminster) with a health condition (or who are long-term unemployed) manage their health conditions and move closer to the labour market with the eventual goal of finding sustainable employment.

Protecting the well-being of our participants during the Covid-19 outbreak is our primary concern. In response to this, CLW has re-focused the nature of the programme so that it provides more intensive support, where we are actively promoting the availability of a remote service of both health and pre-employment activities to keep participants active and motivated.

The overarching mission has not changed but emphasis will be placed on supporting clients to move closer to the labour market via a comprehensive support package while the market recovers.



By joining the programme, your participant will have access to a wide range of remote support to cope with the current COVID-19 crisis with no need for face-to-face appointments, including:

- A dedicated caseworker who will have phone check-ins as often as your participant wants.
- Fast and direct access to bespoke physical and mental health advice from in-house professionals and community health experts via remote conferencing and telephone appointments at a frequency that is best suited to your participant's individual need.
- Where appropriate, our teams have supported participants to get food bank vouchers, food delivery for those who are shielding, register for community supermarkets (e.g. Peckham Pantry), and help them access council discretionary benefits and grants.
- Free online courses including money management, job searching skills and confidence building.
- Employer relationships and vacancy matching for London Living Wage employment for participants who feel ready to return to the workplace.
- Specialist support from a network of in-house professionals and linked-up local services to help with barriers such as substance abuse, addiction or rehabilitation, housing issues or homelessness.
- Dedicated in-work support team to help participants navigate employment in the current circumstances including advocating for participants during furlough.

This remote offer may continue post lockdown if your participant prefers this type of engagement as opposed to face to face meetings.

About Central London Forward

Central London Forward (CLF) is the strategic sub-regional partnership for Central London covering the 12 local authorities of Camden, the City of London, Hackney, Haringey, Islington, Kensington and Chelsea, Lambeth, Lewisham, Southwark, Tower Hamlets, Wandsworth and Westminster.

Our goal is to improve the lives of our residents by working together to drive inclusive growth within the Central London area, to ensure our residents access the skills, jobs, homes, and support required to benefit from Central London's dynamic economy.

CLF are the commissioners for Central London Works, which receives £51m of funding from the Department of Work and Pensions and the European Social Fund.



Covid-19 Referral Process

- There is now no need for participants to be referred via the Jobcentre.
- You can now refer your participants directly to us by visiting our CLW website <https://centrallondonworks.co.uk/> or by emailing us at CLW-ERO@ingeus.co.uk. A member of our team will then be in touch with the participant to confirm eligibility.
- If your participant is eligible for the programme, they are guaranteed a place and can start the programme immediately.

A good news story from a Haringey caseworker:

"My participant had the virus symptoms and she was keeping isolated at home. I made sure I kept in contact with her every week so I could provide her with the relevant support. I signposted her to support to get food vouchers, and to the emergency support package via her energy supplier to get her gas metre topped up. Two weeks ago, she called me and informed, she stayed at the hospital for two days due to problems with her breathing.

She returned home and was required to isolate at home for 14 days. When I spoke to her, she explained that she was not able to cope with cooking and buying food for her three children. I asked her if she consented to me contacting Haringey Council on her behalf and providing them with her contact details to try to arrange some support for her. I was able to arrange delivery of cooked food and household items for the participant.

My participant called me the very next day saying she had received the food delivery and was very thankful for the help provided. I was really pleased that making a few extra calls helped my participant and her children in this pandemic. She is still getting food delivered and keeps me updated every week."

For more information about Central London Works
or to find out about partnership opportunities, please contact Lisa on:

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